

Greeter Instructions

Dear Greeter!

You have been selected to serve as a warm, smiling greeter to our Dark Sky Festival audience. For each shift, two have been assigned to sit at a table inside, two at a table outside and up to four will be floating greeters. Two floating greeters should stand outside the Community Center doors and two in the entrance by the Community Center parking lot (opposite the International Dark Sky Discovery Center).

When you check in at the Fountain Hills Dark Sky Welcome table in the Community Center, pick up a batch of programs showing a map of festival events, times and locations. Familiarize yourself with the information in the program and the FAQ document online at the Training site.

If you are greeting after dark, you will be given a glow stick necklace and a red flashlight. We will ask you to sign out the red flashlight and return to the check-in desk the flashlight and glowstick after your shift.

Please proactively welcome visitors as they arrive and answer their questions while handing them a program. Programs are limited so offer only one per group. If a Festival goer has concerns or questions, suggest the answer may be in the program, or refer them to the Information Table outside the Community Center. If you have any questions before the Festival, please call Leigh Martinez at 847-323-9051.